

Board IT Agenda Items

Department	Board IT Agenda Item	Description	Amount	CEO Cluster	New Term	Planned Hearing Date
LASD	Gang Automated Registration System (GARDS)	Requests approval for a Sole Source Agreement with Systems Research and Application Corp. (SRA) to develop a gang registration module as part of the CalGang statewide system that supports the State of California's Gang Violence and Juvenile Crime Prevention Act of 1998, as amended by Proposition 21 approved in 2000. LASD is planning to file for 3/1/11 Board meeting. Funding Source: Sheriff's Narcotics Forfeiture Fund Existing Agreement: N/A	\$300,545	Public Safety	18 Months	3/1/2011
CEO/CIO	LAR-IAC 3 - Amendment 3 to Agreement with Dewberry to provide QCQC services; Authorization for \$2 million ITF bridge funding	The Los Angeles Regional Imagery Acquisition Consortium (LAR-IAC) is a multi-jurisdictional purchasing arrangement that enables participating governmental entities to benefit from economies of scale to cost-effectively acquire and update high definition aerial imagery. The Chief Executive Office and the Chief Information Office recommend Board authorization to: 1) utilize \$2 million in Information Technology Fund (ITF) monies as project bridge funding for LAR-IAC 3; and 2) authorize the execution of Amendment Number 3 to an existing Agreement with Dewberry & Davis Services Operations, Inc. for quality control and distribution for LAR-IAC 3 data products for a maximum contract sum of \$570,000. Funding Source: County departments, cities, and agencies. Existing Agreements: Yes	\$570,000	Operations	1 year, with two 1-year extensions	3/8/2011
CEO/CIO	Printing Assessment Pilot	Approval of ITF grant funding to utilize the services of Print Operations Group to perform a Print Assessment Pilot and Develop a RFP/SLA for MPS. Funding Source: ITF Existing Agreement: N/A	\$238,000	Operations	1 year	3/8/2011

Department	Board IT Agenda Item	Description	Amount	CEO Cluster	New Term	Planned Hearing Date
DPSS	LEADER Second Extended Option Term	<p>Joint recommendation with the CIO that the board approve and authorize the Director of DPSS to exercise the 2 of the 4 option years in the LEADER contract with Unisys commencing May 1, 2011. No CIO Analysis is required.</p> <p>Funding Source: State and Federal Revenue Existing Agreement: 68587</p>	\$54 million	Children & Families Well-being	May 1, 2011 to May 1, 2013	3/15/2011
DCFS	IBM MAC/CAD Services	<p>Continuation of this contract will ensure ongoing access to CWS/CMS and allow DCFS to complete office and organizational relocations of CWS/CMS software and equipment.</p> <p>Funding Source: 50 percent Federal revenue, 35 percent State revenue, and 15 percent NCC. Existing Agreement: Contract #77253</p>	\$525,000	Children & Families Well-being	1 year/2yr 6month opt	3/15/2011
Public Works	Dams Automated Data Acquisition System (DADAS) - Supplemental Agreement	<p>Professional services, software and hardware to expand and refresh an existing dam monitoring system, including a new telemetry infrastructure and commercial off-the-shelf (COTS) software.</p> <p>Targeted Board Hearing Date: TBA</p> <p>Funding Source: Existing Contract:</p>	\$2,000,000	Community & Municipal Services	Two years	
LASD	Amendment One to Agreement with Identix Inc. to provide additional Livescan equipment, software and services.	<p>The amendment incorporates new Counting required provisions and adds the ability for Sheriff's Department staff to request that Identix provide additional software, equipment, and/or professional services in connection with the Livescan equipment.</p> <p>Funding Source: State Cal-ID Funding Existing Agreement: 76819</p>	\$4,547,990	Public Safety	TBD	

Department	Board IT Agenda Item	Description	Amount	CEO Cluster	New Term	Planned Hearing Date
DPH	Environmental Health Permit and Inspection Management System (EHPIMS) Contract	<p>Replacement of the current Environmental Health Management Information System (EHMIS) with the web-based Environment Health Permit and Inspection Management System (EHPIMS) to support EH's 16 district offices and 23 program areas.</p> <p>Targeted Board Hearing Date: TBA</p> <p>Funding Source: Environment Health Trust Fund (EHTF)</p> <p>Existing Agreement: N/A</p>	\$2,525,306	Health & Mental Health Services	Contract Execution through Nov. 2, 2020 (7-year base + 3-year option)	
DHS	QuadraMed Amendment 11 and 12	<p>The QuadraMed contract is ending on 12/31/2011. The amendments will effectively extend the contract.</p> <p>Funding Source: DHS internal</p> <p>Existing Agreement: 2 contracts</p>		Health & Mental Health Services		
DHS	Central Pharmacy System	<p>This will be a centralized Pharmacy mail order system. Will be initially targeted for a PILOT at High Desert.</p> <p>Funding Source: DHS internal</p> <p>Existing Agreement: New</p>		Health & Mental Health Services		
CIO	Enterprise IT Security and Privacy Awareness Training.	<p>Requests approval and authorization to use the Information Technology Fund (ITF) to acquire and implement the enterprise IT security and privacy awareness training content for use in DHR's Learning Net, a countywide learning management system.</p> <p>Funding Source: ITF</p> <p>Existing Agreement: N/A</p>	\$240,000 (includes 20% contingency)	Operations	N/A	
DPH - Childrens Medical Services Program	EMC-Documentum MSA Work Order for DPH-CMS Program e-Chart Project	<p>The Department of Public Health-Children Medical Services Program (DPH-CMS) requires the professional services of EMC Corp. under the CIO's Master Services Agreement with EMC-Documentum to implement Phases 3 and 4 of CMS' Electronic Health Chart System (e-Chart).</p> <p>Targeted Board Hearing Date: January 2011</p> <p>Funding Source: 94% State and federal funds; 6% net County costs (NCC)</p> <p>Existing Contract: EMC Documentum MSA</p>	\$548,968	Health & Mental Health Services	N/A	

Department	Board IT Agenda Item	Description	Amount	CEO Cluster	New Term	Planned Hearing Date
LASD	Sole Source Amendment with Cerner Corporation for Jail Hospital Information System ((JHIS) Remote Hosting	<p>This is a sixth Amendment to the Sheriff's Agreement with Cerner to stage and prepare for using Cerner for remote hsting services for its Jail Hospital Information System, similar to PProbation Department's Probation Electronic Medical Records System (PEMRS).</p> <p>Funding Source: Inmate Welfare Fund and NCC Existing Agreement: Agreement 71710</p>	\$1.75M	Public Safety	TBD	
LASD	Sole Source Agreement with DataWorks Plus for Software, Hardware, and Engineering Services	<p>Sole Source Agreement with DataWorks Plus for hardware and software updates and customizations.</p> <p>Funding Source: AFIS Fund Existing Agreement: N/A</p>	\$500,000	Public Safety	1 base year with two 1-year options	
CEO/CIO	Great-West Contract Amendment 3 to Establish Computer Breach Notification Process (plus additional business items)	<p>Amendment 3 with Great-West is requesting the Board's approval for the County's Defined Contribution Plans for the following items:</p> <ol style="list-style-type: none"> 1) Establish a computer security breach notification process; 2) Terminate the communication services for the 401(k) savings plan; 3) Terminate the Stable Fund crediting rate services for the Horizons Plan, 401(k) Savings Plan, and Pension Savings Plan. <p>CEO is currently reviewing the drafted Board letter where they expect to finalize by 3/10/11. Target date for filing is 3/17/11 for 3/29/11 Agenda.</p> <p>Funding Source: NCC Existing Agreement: 76808</p>	N/A	Operations	N/A	
DHS	Orsos Amendment	<p>Amendment for adding a new module on Orsos system. Potential issues with interface and strategic direction of DHS.</p> <p>Funding Source: Existing Agreement:</p>	\$5,000,000	Health & Mental Health Services		



LEROY D. BACA, SHERIFF

County of Los Angeles
Sheriff's Department Headquarters
4700 Ramona Boulevard
Monterey Park, California 91754-2169



March 1, 2011

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
Los Angeles, California 90012

Dear Supervisors:

**APPROVE A SOLE SOURCE AGREEMENT WITH SYSTEMS RESEARCH AND
APPLICATIONS CORPORATION TO PROVIDE THE GANG AUTOMATED
REGISTRATION DATABASE SYSTEM
(ALL DISTRICTS) (3 VOTES)**

**CIO RECOMMENDATION: APPROVE (X) APPROVE WITH MODIFICATION ()
DISAPPROVE ()**

SUBJECT

The Los Angeles County Sheriff's Department (Department) is seeking Board approval for a Sole Source Agreement with Systems Research and Applications Corporation (SRAC) for the Gang Automated Registration Database System (GARDS). Funding for this Agreement has been allocated using narcotics forfeiture funds.

IT IS RECOMMENDED THAT YOUR BOARD:

1. Approve and instruct the Mayor of the Board to sign a Sole Source Agreement with SRAC to provide GARDS. The Agreement shall continue for 180 calendar days following the Department's acceptance of GARDS, for a total term of approximately 18 months from the effective date, unless terminated earlier in whole or in part, as provided in this Agreement. The maximum contract sum is \$300,545.
2. Authorize the Sheriff, or his designee, to execute all change notices, change orders, and amendments to the Agreement, as specified in Section 6.0: Change Notices, Change Orders, and Amendments of the Agreement.

A Tradition of Service

3. Approve and instruct the Mayor of the Board to sign a related Memorandum of Understanding (MOU) with the California Department of Justice, CalGang Node Advisory Committee, and the CalGang Executive Board, regarding hosting, maintaining, and supporting GARDS. The MOU shall continue for successive one-year periods until the California Department of Justice (CDOJ) and Los Angeles County (County) mutually agree to terminate the MOU.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The purpose of the first recommended action is to engage SRAC to develop GARDS and related interfaces. The objective of GARDS is to support the Gang Violence and Juvenile Crime Prevention Act, Proposition 21, approved in 2000. The Proposition put in place a gang member registration process similar to that for sexual predator registration. GARDS will provide a Los Angeles Countywide and Statewide digital repository for gang registration information. GARDS application will only store gang registrant information and is not intended to be an intelligence system. Once implemented, GARDS will be incorporated as a module into the CDOJ's CalGang System, which was also developed by SRAC or a related company.

The Los Angeles County module of GARDS will interface with several existing systems, including the Courts' Trial Court Information System (TCIS), the Los Angeles Fingerprint Identification System (LAFIS) via Livescan, and the Conditions of Probation System (COPS). The interface with the COPS will allow officers on the street to check the status of court-ordered gang registrants and arrest individuals who have violated their probation by not registering.

The purpose of the second recommended action is to delegate authority to the Sheriff, or such person's designee, to execute change notices, change orders, and amendments on behalf of the County that: (1) make clerical or administrative changes; (2) do not materially affect the scope of work, period of performance, rate, amount of payments, or any other term or condition of the Agreement; (3) grant extensions of time to SRAC, provided such changes do not impact the scope of work or extend the term of the Agreement; and (4) consent to assignments and delegations under Paragraph 40.0 of Exhibit A (Additional Terms and Conditions) to the Agreement.

The purpose of the third recommended action is to memorialize the Agreement between the County and the CDOJ that, as long as the CDOJ provides for the hosting, maintaining and supporting of the CalGang System, the CDOJ will provide for the hosting, maintaining, and supporting of GARDS.

Implementation of Strategic Plan Goals

This project supports the County's Strategic Plan, Goal 1, Operational Effectiveness; and Goal 5, Public Safety. Currently there is no existing system to digitally enter, store,

and track gang member registration information and make it available to law enforcement throughout California. GARDS, in conjunction with COPS, will provide real-time identification of probation violations and allow immediate apprehension of the individual, thereby, improving officer and public safety.

FISCAL IMPACT/FINANCING

Narcotics forfeiture funding has been allocated for the completion of this project. The maximum contract sum is \$300,545.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

In 2000, voters approved Proposition 21, the Gang Violence and Juvenile Crime Prevention Act, requiring gang member registration similar to that for sexual predator registration. CDOJ's CalGang System is used in numerous counties throughout the State, including Los Angeles County, to consolidate information regarding individuals who are associated with "criminal street gangs" as that term is defined by Penal Code 186.22. SRAC has been providing support and enhancement services to the CDOJ for the CalGang System for several years. The CalGang System is the primary database used for tracking gang associations and activities in Los Angeles County. GARDS will be developed as a separate module within the CalGang System, so that verified information from GARDS may be imported directly into the CalGang System.

The Agreement includes the County's standard insurance and indemnification provisions, however, SRAC insisted that: (1) except for excess costs and as otherwise provided below, SRAC shall not be liable for consequential or indirect damages and (2) SRAC's liability shall otherwise be limited to \$2,000,000. Neither of the foregoing limitations shall apply to: (a) SRAC's intellectual property indemnification obligations or its obligations to comply with applicable laws; (b) SRAC's obligations to provide insurance in the amounts specified in the Agreement; (c) claims and actions relating to personal injury and wrongful death; and (d) SRAC's intentional or willful misconduct. The Department has reviewed this limitation of liability with the Chief Executive Office's Risk Management Branch.

The Chief Information Officer (CIO) recommends approval of this Agreement and the MOU (CIO Analysis attached). County Counsel has reviewed and approved the Agreement and the MOU as to form.

CONTRACTING PROCESS

SRAC or a related company developed the Cal/Gang System, and SRAC has been providing support and enhancement services to the CDOJ for the Cal/Gang system for several years. SRAC is recommended as a sole-source vendor to create GARDS because the software to be used is proprietary to SRAC. Using SRAC will be more

The Honorable Board of Supervisors
March 1, 2011
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efficient and, most importantly, will maintain the integrity of the Cal/Gang System database and protect all information within the Cal/Gang System and in GARDS.

Advance Notice of Sole Source negotiations was provided to your Board on September 12, 2008, with SRAC's parent company, SRA International, Incorporated. The sole source justification was reviewed and approved on September 16, 2008, by the CIO and by the County's Chief Executive Office on September 24, 2008, in consultation with County Counsel.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

There will be no negative impact on current Department operations and services. The Department will provide staff who will be partially dedicated to overseeing the development and providing input to the Contractor regarding functionality and operational processes. The staff includes one lieutenant who will function as the County's project director, one sergeant who will function as the County's project manager, and additional technical support will be provided by the Department as needed.

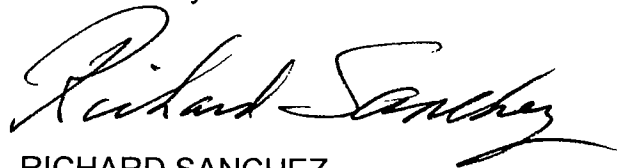
CONCLUSION

Upon approval by your Board, please return two adopted copies of this action to the Department's Contracts Unit.

Sincerely,


LEROY D. BACA
SHERIFF

Reviewed by:


RICHARD SANCHEZ
CHIEF INFORMATION OFFICER

LDB:AMLD:amld
(Fiscal Administration – Contracts Unit)

- c: Board of Supervisors, Justice Deputies
Sachi A. Hamai, Executive Officer, Board of Supervisors
William T Fujioka, Chief Executive Officer
Richard Sanchez, Chief Information Officer
Brence Culp, Chief Deputy, Chief Executive Officer
Jacqueline A. White, Deputy, Chief Executive Officer
Sheila Williams, Assistant Division Chief, Chief Executive Office (CEO)
Jocelyn Ventilacion, Senior Analyst, CEO
Michael Iwanaga, Analyst, CEO
Judy Hammond, Public Affairs Office
Andrea Sheridan Ordin, County Counsel
Amanda M.L. Drukker, Senior Deputy County Counsel
Marvin O. Cavanaugh, Assistant Sheriff
Paul K. Tanaka, Assistant Sheriff
Victor Rampulla, Division Director, Administrative Services Division (ASD)
Cecil W. Rhambo Jr., Chief, Field Operations Region II (FOR II)
Glen Dragovich, Assistant Division Director, ASD
Kevin A. Goran, Commander, FOR II
Glen Joe, A/Director, Fiscal Administration
Susie Cousins, Assistant Director, Fiscal Administration
Chris Marks, Lieutenant, Operations Safe Streets Bureau (OSS)
Anthony Rivera, Sergeant, OSS
Milton Murphy, Sergeant, ASD
Jill Deschamps, Deputy, ASD
Mona Whittouck, Manager, Contracts Unit
Amy Wang, Contracts Analyst, Contracts Unit
Chrono File
(Contracts – GARDS 03-01-11)

CIO ANALYSIS

SOLE SOURCE AGREEMENT WITH SYSTEMS RESEARCH AND APPLICATIONS CORPORATION TO PROVIDE THE GANG AUTOMATED REGISTRATION DATABASE SYSTEM (GARDS)

CIO RECOMMENDATION: ☒ APPROVE ☐ APPROVE WITH MODIFICATION
☐ DISAPPROVE

Contract Type:

☐ New Contract ☐ Contract Amendment ☐ Contract Extension
☒ Sole Source Contract ☐ Hardware Acquisition ☐ Other

New/Revised Contract Term: Base Term: 18 Months # of Options None

Contract Components:

☒ Software ☐ Hardware ☐ Telecommunications
☒ Professional Services

Project Executive Sponsor: Chief David R. Betkey

Budget Information :

Y-T-D Contract Expenditures	\$ 0
Requested Contract Amount	\$ 300,545.04
Aggregate Contract Amount	\$ 300,545.04

Project Background:

Yes	No	Question
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Is this project legislatively mandated?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Is this project subvented? If yes, what percentage is offset? 100% of the funding for this Agreement is provided by the Sheriff's Narcotic Forfeiture Fund.
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Is this project/application applicable to (shared use or interfaced) other departments? If yes, name the other department(s) involved. GARDS will be a new module in the California Department of Justice's CalGang system and will be made available to all CalGang participants. Verified information related to gang associations and activities from GARDS will also be exported into CalGang to be shared with other law enforcement agencies.

Strategic Alignment:

Yes	No	Question
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Is this project in alignment with the County of Los Angeles Strategic Plan? The services provided in this Agreement are in support of the County's Strategic Goal 1 – Operational Effectiveness and Goal 5 – Public Safety.
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Is this project consistent with the currently approved Department Business Automation Plan?

Yes	No	Question
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Does the project's technology solution comply with County of Los Angeles IT Directions Document?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Does the project technology solution comply with preferred County of Los Angeles IT Standards?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	This contract and/or project and its milestone deliverables must be entered into the Information Technology Tracking System (ITTS).

Project/Contract Description:

This sole source Agreement with Systems Research and Applications Corporation (SRA) will provide:

- Full implementation GARDS, a gang registration database that will be deployed as a module of the California Department of Justice's (CDOJ) CalGang system and facilitate sharing of information related to gang associations and activities with other law enforcement agencies; and
- Maintenance and hosting of GARDS based on a Memorandum of Understanding (MOU) between the County and CDOJ.

Background:

GARDS will support the implementation of voter approved Proposition 21, the Gang Violence and Juvenile Crime Prevention Act, by collecting, storing, and sharing court approved gang registration information with CalGang.

Project Justification/Benefits:

GARDS will serve as the repository of court-ordered gang registrant information to allow Los Angeles County law enforcement officers to verify the court-ordered gang registrant status and identify probation violations. It will also include interfaces with CalGang to share gang association and activity information with other state-wide and local law enforcement agencies, as well as the County's Conditions of Probation System (COPS).

Project Metrics:

The fixed-price, deliverables-based Agreement defines the SRA's project deliverables with a 10% hold-back due upon final system acceptance. Additionally, the MOU with between the County and CDOJ will define the maintenance and support service levels after the implementation of GARDS, beyond the term of this Agreement.

Impact on Service Delivery or Department Operations, if Proposal is Not Approved:

If this Amendment is not approved, LASD will be unable to meet its obligations, as prescribed under Proposition 21.

Alternatives Considered:

No alternatives currently exist that would provide the same solution.

Project Risks:

There are minimal project risks since SRA is responsible for maintaining and supporting CalGang for CDOJ and GARDS will be a new module that will be integrated with CalGang.

The Chief Information Security Officer (CISO) has reviewed the Agreement and did not identify any security risks or issues.

Risk Mitigation Measures:

Project delivery risks are mitigated by a fixed-price, deliverables-based Agreement with a 10% hold-back payable only after Final System Acceptance. The MOU with CDOJ also ensures that CDOJ will maintain and support GARDS as part of the CalGang system.

Financial Analysis:

The total cost of this Agreement (\$300,545.04) is 100% funded using Sheriff's Narcotic Forfeiture Funds.

CIO Concerns:

None.

CIO Recommendations:

My Office supports this action and recommends approval by the Board.

CIO APPROVAL

Date Received: 2/8/2011

Prepared by: Peter Loo

Date: 2/14/2011

Approved: 

Date: 2/16/2011



PHILIP L. BROWNING
Director

SHERYL L. SPILLER
Chief Deputy

County of Los Angeles
DEPARTMENT OF PUBLIC SOCIAL SERVICES

12860 CROSSROADS PARKWAY SOUTH • CITY OF INDUSTRY, CALIFORNIA 91746
Tel (562) 908-8400 • Fax (562) 908-0459



Board of Supervisors

GLORIA MOLINA
First District

MARK RIDLEY-THOMAS
Second District

ZEV YAROSLAVSKY
Third District

DON KNABE
Fourth District

MICHAEL D. ANTONOVICH
Fifth District

March 15, 2011

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**RECOMMENDATION TO AUTHORIZE THE DIRECTOR OF THE DEPARTMENT OF
PUBLIC SOCIAL SERVICES TO EXTEND FOR TWO CONSECUTIVE ONE-YEAR
PERIODS THE TERM OF THE LEADER INFORMATION TECHNOLOGY
AGREEMENT WITH UNISYS CORPORATION
(ALL SUPERVISORIAL DISTRICTS - 4 VOTES)**

SUBJECT

Board approval is requested to exercise the first two years of County's Second Extended Option Term under the Los Angeles Eligibility Automation Determination Evaluation and Reporting (LEADER) System Agreement. The Department of Public Social Services (DPSS) continues to require the maintenance and operation of the LEADER System until the LEADER Replacement System (LRS) is successfully implemented Countywide.

**JOINT RECOMMENDATION WITH THE CHIEF INFORMATION OFFICER THAT
YOUR BOARD:**

Approve and direct the Director of DPSS to exercise the County's Second Extended Option Term under the LEADER System Agreement with Unisys Corporation (Contractor) (County Agreement Number 68587) (Agreement) as follows:

1. Increase the Total Maximum Contract Sum for the Agreement by \$54 million, from \$343,501,732 to \$397,501,732; and
2. Extend the term of the Agreement, for two consecutive one-year periods, for a total extension not to exceed two years, commencing on May 1, 2011.

"To Enrich Lives Through Effective And Caring Service"

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The purpose of this recommended action is to enable the Department to provide uninterrupted service to the beneficiaries of public assistance programs while the LRS is being developed and implemented.

On January 30, 2007 your Board approved Amendment Number Twelve which extended the term of the LEADER System Agreement by four years, from May 1, 2007 to April 30, 2011. Amendment Number Twelve also provided for a Second Extended Option Term not to exceed four years. The cost of the four-year Second Extended Option Term was negotiated to be \$27 million per year. The extension of the Agreement shall be accomplished only after DPSS has received written confirmation of State and federal approval.

Exercising the County's option to extend the LEADER System Agreement for two consecutive one-year periods will maintain uninterrupted service to CalWORKs, Cash Assistance Program for Immigrants, CalFresh (Food Stamps), Medi-Cal, and General Relief beneficiaries during such two year period. DPSS will request your Board's approval of the two remaining option years once approval is received from requisite State and federal agencies. This, in turn, will enable the Department to continue uninterrupted services until Countywide implementation of the LRS.

Implementation of Strategic Plan Goals

This recommendation is consistent with the principles of County Strategic Plan Goal #1 (Operational Effectiveness) to ensure timely and accurate delivery of essential services to the public. In addition, this action is consistent with DPSS' objectives for maintaining the efficiency and effectiveness of departmental programs through expanded information technology and communications, and is included in the Department's Business Automation Plan.

FISCAL IMPACT/FINANCING

Exercising the first two years of the Second Extended Option Term increases the Total Maximum Contract Sum of the Agreement by \$54 million, from an aggregate total of \$343,501,732 to \$397,501,732.

Costs for Fiscal Year (FY) 2010-11

The total estimated costs for the Second Extended Option Term in FY 2010-11 are \$4,500,000 for May 2011 and June 2011. These costs will be subvented by State and federal revenue in the estimated amount of \$4,185,000. The net County cost (NCC) is estimated at \$315,000. Sufficient funding has been included in the Department's FY 2010-11 Adopted Budget.

Costs for FY 2011-12

The total estimated costs for the Second Extended Option Term in FY 2011-12 are \$27,000,000. These costs will be subvented by State and federal revenue in the estimated amount of \$25,110,000. The NCC is estimated at \$1,890,000. Sufficient funding will be included in the Department's FY 2011-12 Budget Request.

Costs for FY 2012-13

The total estimated costs for the Second Extended Option Term in FY 2012-13 are \$22,500,000 for July 2012 through April 2013. These costs will be subvented by State and federal revenue in the estimated amount of \$20,925,000. The NCC is estimated at \$1,575,000. Sufficient funding will be included in the Department's FY 2012-13 Budget Request.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

This Board letter was reviewed and approved by County Counsel. As with the existing LEADER System Agreement and its previous amendments and modification notices, outside counsel, Mitchell, Silberberg & Knupp LLP, also reviewed and commented on this Board letter in accordance with your Board's policy regarding technology contracts.

This is not a Prop A contract and accordingly is exempt from the requirements of the Living Wage Ordinance.

State and Federal Approval

The funding request for the two-year extension period has been submitted to the requisite State and federal agencies for approval. Their approval is pending. The two-year extension shall be exercised only after County has received written notice that the requisite State and federal agencies have approved such extension.

CONTRACTING PROCESS

Contractor was selected via a competitive solicitation. On September 12, 1995, your Board awarded a seven years and six months contract (with the option for two additional years) to Contractor to provide an automated welfare system. Amendment Number Three and Amendment Number Four approved by your Board extended the seven years and six months contract term by two years to April 30, 2005, making the Initial Term of the LEADER System Agreement nine years and six months. On March 15, 2005, your Board approved Amendment Number Ten to extend the contract term for the optional two years, from May 1, 2005 through April 30, 2007. Amendment Number Twelve approved by your Board on January 30, 2007, extended the LEADER System Agreement for four years through April 30, 2011, with four optional one-year extensions (Second Option Extended Term) that could extend the LEADER System Agreement through April 30, 2015. The LEADER Agreement requires the County to give written notice to Contractor of the County's exercise of this extension option not later than March 30, 2011.

IMPACT ON CURRENT SERVICES (OR PROJECTS)

Exercising the County's option to extend the Agreement for two consecutive one-year periods will provide continued maintenance and operation of the LEADER System; and uninterrupted service to the beneficiaries of public assistance programs administered by DPSS during this two-year period.

CONCLUSION

Upon your Board's approval, the Executive Officer, Board of Supervisors, is requested to return one adopted stamped Board letter to the Department of Public Social Services.

Respectfully submitted,

Philip L. Browning
Director

Richard Sanchez
Chief Information Officer

PLB:RS:os

c: Chief Executive Officer
County Counsel
Executive Officer, Board of Supervisors
Auditor-Controller
Internal Services Department
Chair, Information Systems Commission



ANTONIA JIMÉNEZ
Acting Director

**County of Los Angeles
DEPARTMENT OF CHILDREN AND FAMILY SERVICES**

425 Shatto Place, Los Angeles, California 90020
(213) 351-5602

March 15, 2011

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**REQUEST TO DELEGATE AUTHORITY TO EXTEND RENEWAL OPTIONS TO CONTRACT
NUMBER 77253 WITH INTERNATIONAL BUSINESS MACHINES CORPORATION
(ALL SUPERVISORIAL DISTRICTS) (3 VOTES)**

SUBJECT:

Requesting your Board's approval to delegate authority to the Director of the Department of Children and Family Services (DCFS), or Director's designee, to exercise four renewal options with International Business Machines (IBM) Corporation to provide technical support to maintain the California State Child Welfare Services/Case Management System (CWS/CMS) used to support child welfare operations.

CIO RECOMMENDATION:

APPROVE (X) APPROVE WITH MODIFICATION () DISAPPROVE ()

IT IS RECOMMENDED THAT YOUR BOARD:

Approve and delegate authority to the DCFS Director, or Director's designee, to exercise three (3) one-year extension renewal options and one (1) six-month renewal option to extend Contract Number 77253, provided that: (a) IBM Corporation remains the CWS/CMS vendor to the State of California (State) under the State agreement for CWS/CMS services; (b) sufficient funding is available and appropriated; (c) prior County Counsel, the Chief Executive Office (CEO), and Chief Information Officer (CIO) approvals are obtained; and (d) the DCFS Director notifies in writing within ten (10) working days to the Board of Supervisors that the renewal option has been executed.

Board of Supervisors

GLORIA MOLINA

First District

MARK RIDLEY-THOMAS

Second District

ZEV YAROSLAVSKY

Third District

DON KNABE

Fourth District

MICHAEL D. ANTONOVICH

Fifth District

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The purpose and justification of this action is to request approval of the Board for the delegated authority to extend the Contract to continue with uninterrupted technical support to the CWS/CMS, a mandated statewide system. Access to CWS/CMS data will be severely hampered and the ability to serve the needs of the public and protect the children of Los Angeles County will be diminished without approval of the recommended action. Continuation of this contract will ensure ongoing access to CWS/CMS and allow DCFS to obtain all necessary Moves, Adds, and Changes (MAC) services, support for the daily download to the Department's data warehouse, known as County Access to Data (CAD), and provide access and use to CWS/CMS.

Implementation of Strategic Plan Goals

The recommended action will provide organization efficiency and case management proficiency in delivering services to the public, and is therefore consistent with the principles of the Countywide Strategic Plan Goal No. 1, Operational Effectiveness and Goal No. 2, Children, Family and Adult Well-Being.

FISCAL IMPACT/FINANCING

The Maximum Annual Contract Sum for the first renewal option period of April 1, 2011 through March 31, 2012 is \$150,000 and will be financed using 50 percent (\$75,000) Federal revenue, 35 percent (\$52,500) State revenue, and 15 percent (\$22,500) net County cost (NCC). The Maximum Annual Contract Sum for each of the two (2) renewal option years is \$150,000, and will be financed using 50 percent (\$75,000) Federal revenue, 35 percent (\$52,500) State revenue, and 15 percent (\$22,500) NCC. The Maximum Annual Contract Sum for the fourth, and final renewal optional 6-month term, is \$75,000 and will be financed using 50 percent (\$37,500) Federal revenue, 35 percent (\$26,250) State revenue, and 15 percent (\$11,250) NCC. The total Maximum Contract Sum is \$525,000 for all four (4) options to extend and will be financed using 50 percent (\$262,500) Federal revenue, 35 percent (\$183,750) State revenue, and 15 percent (\$78,750) NCC. Sufficient funding is included in the Department's Fiscal Year (FY) 2010-11 Adopted Budget and the cost for FY 2011-12 will be included in the Department's FY 2011-12 Budget Request.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

Under the California Welfare Institutions Code (WIC) Section 16501, the State was required to develop and use a statewide system to be used by counties to support child welfare operations. The CWS/CMS system was made possible through federal funds (45 CFR 1355.53) and is currently being extensively used by social workers in all California counties. Based on a 1992 State agreement, IBM Corporation is authorized to move, add or change network components, (servers and printers); certify workstation software images; and to provide daily downloads of data for counties in California, thus ensuring that the integrity of

CWS/CMS is maintained by a single vendor who is entirely responsible for maintaining contractual system performance and service levels. If a county were to procure these services from another vendor, it could imperil the State's ability to ensure that CWS/CMS meets statutory requirements.

On March 16, 2010, your Board approved a sole source contract with IBM Corporation for MAC/CAD services, which are now being performed under the current contract. The Contract expires on March 31, 2011, and no changes were made to Contract Number 77253. Since delegated authority for the Director or Director's designee was not requested in the March 16, 2010 adopted Board letter, delegated authority is being recommended for the execution of the contract extensions by the DCFS Director or Director's designee. The Chief Information Officer (CIO) recommends approval of extending this Contract (See Attachment I).

This Board Letter does comply with your Board's policy for timely filing for delegated authority to extend the contract in the adopted Board Letter.

CONTRACTING PROCESS

No additional contracting process is needed for this action.

IMPACT ON CURRENT SERVICES

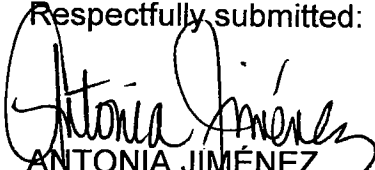
Approval of the proposed recommendation will allow the County continuous immediate and complete access to critical case information, provide updates to that information, and perform basic essential tasks to ensure that the well-being of children and families are maintained and recorded in the CWS/CMS system.

CONCLUSION

Upon approval by the Board of Supervisors, it is requested that the Executive Office send adopted copies of this Board Letter and Attachments to:

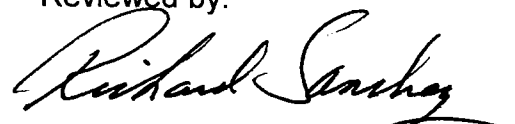
1. Kimberly A. Foster, Senior Manager
Department of Children and Family Services
Contracts Administration Division
425 Shatto Place, Room 400
Los Angeles, CA 90020
2. Catherine Mori
CWS/CMS Project Executive
International Business Machines Corporation
3775 North Freeway Boulevard
Sacramento, CA 95834
3. Richard Sanchez, Chief Information Officer
County of Los Angeles
Chief Information Office
World Trade Center
350 South Figueroa Street, Suite 188
Los Angeles, CA 90012

Respectfully submitted:


ANTONIA JIMÉNEZ
Acting Director

AJ:KAF:CC:jar/msw

Reviewed by:


RICHARD SANCHEZ
Chief Information Officer

Attachment

- c: Chief Executive Office
Executive Officer, Board of Supervisors

CIO ANALYSIS

REQUEST TO DELEGATE AUTHORITY TO EXTEND RENEWAL OPTIONS TO CONTRACT NO. 77253 WITH INTERNATIONAL BUSINESS MACHINES CORPORATION

CIO RECOMMENDATION: ☒ APPROVE ☐ APPROVE WITH MODIFICATION
☐ DISAPPROVE

Contract Type:

☐ New Contract ☐ Contract Amendment ☐ Contract Extension
☐ Sole Source Contract ☐ Hardware Acquisition ☒ Other

New/Revised Contract Term: Base Term: N/A Months # of Option Yrs N/A

Contract Components:

☐ Software ☐ Hardware ☐ Telecommunications
☒ Professional Services

Project Executive Sponsor: Jackie Contreras, Chief Deputy

Budget Information :

Y-T-D Contract Expenditures	\$150,000
Requested Contract Amount	\$525,000
Aggregate Contract Amount	\$675,000

Project Background:

Yes	No	Question
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Is this project legislatively mandated?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Is this project subvented? If yes, what percentage is offset? 50% Federal, 35% State, and 15% County with approval from State/Federal.
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Is this project/application applicable to (shared use or interfaced) other departments? If yes, name the other department(s) involved. Probation/Child Support Services.

Strategic Alignment:

Yes	No	Question
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Is this project in alignment with the County of Los Angeles Strategic Plan?
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Is this project consistent with the currently approved Department Business Automation Plan?
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Does the project's technology solution comply with County of Los Angeles IT Directions Document? CWS/CMS uses client/server technologies not consistent with the County's I/T direction. However, CWS/CMS is a State-mandated system and there is no alternative.
<input type="checkbox"/>	<input checked="" type="checkbox"/>	Does the project technology solution comply with preferred County of Los Angeles IT Standards? See previous item.
<input type="checkbox"/>	<input checked="" type="checkbox"/>	This contract and/or project and its milestone deliverables must be entered into the Information Technology Tracking System (ITTS).

Project/Contract Description:

Department of Children and Family Services (DCFS) is requesting Board authorization to exercise three one-year and one six-month optional extensions to Agreement No. 77253 with International Business Machines Corporation (IBM) to provide DCFS with technical support services to maintain the Child Welfare Services/Case Management System (CWS/CMS). If all optional extensions are exercised, the total maximum contract sum is \$525,000.

Background:

CMS/CWS is mandated by Section 16501.5 of the California Welfare and Institutions Code. In 1992, the State of California Department of Health and Human Services awarded a competitively bid contract to IBM for the design, implementation, and operation of CWS/CMS. The Agreement is still in effect and IBM is the sole vendor contracted by the State to perform these required services. The State and Federal governments allow DCFS to contract exclusively with IBM for County specific support of CWS/CMS.

On March 16, 2010, the Board approved Agreement No. 77253 with IBM for the provision of these County specific support services for one year with three one-year and six month optional extensions for a maximum contract sum of \$675,000. This Agreement expires on March 31, 2011. DCFS is requesting Board authorization to exercise optional extensions under this Agreement, subject to the following criteria:

- IBM to remain as the CWS/CMS vendor under the State agreement for CWS/CMS services;
- Sufficient funding is available and appropriated;
- Approval of County Counsel, the Chief Executive Officer (CEO), and Chief Information Officer (CIO) be obtained prior to executing the renewal options; and
- DCFS confirms in writing within ten (10) working days to the Board of Supervisors that the renewal options have been executed.

Project Justification/Benefits:

The State-operated CWS/CMS is a critical component in DCFS' ability to perform needed services to children and families in Los Angeles County. Convenient access to CWS/CMS and the timely download of system data are essential for DCFS staff to perform these services. This Agreement is also needed to accommodate DCFS' organizational changes that require the addition/relocation of system users, and the ability to retrieve data, statistical information, and reports.

Project Metrics:

The County's Program Manager will evaluate the success of the project through completion of MACs in a timely manner, as well as timely and accurate delivery of data downloads.

Impact on Service Delivery or Department Operations, If Proposal is Not Approved:

If the requested authorization is not approved, DCFS' access to the CWS/CMS application may be impacted. Also, problems encountered with equipment upgrades performed by the State will not be addressed and corrected, resulting in significantly reduced levels of service.

Alternatives Considered:

DCFS is mandated to use the Statewide system and IBM is the current sole State vendor providing ongoing maintenance and operations. There are no other alternatives.

Project Risks:

The potential risks of this proposed Agreement are relatively small, given the limited scope of work to be performed, the vendor's familiarity in performing these services, and the established Service Level Agreement between the vendor and the State.

The County Information Security Officer (CISO) has reviewed the proposed delegated authority agreement and did not identify any security risks or issues.

Risk Mitigations:

None.

Financial Analysis:

If all optional extensions are exercised, the maximum contract sum is \$525,000. The Agreement will be financed using 50 percent (\$262,500) Federal revenue, 35 percent (\$183,750) State revenue, and 15 percent (\$78,750) NCC. DCFS represents that sufficient funding is included in the Department's FY 2010-11 Adopted Budget and FY 2011-12 Budget Request.

CIO Concerns:

The CIO has no concerns with approval of the delegated authority request.

CIO Recommendations:

The Chief Information Officer recommends approval of the delegated authority request.

CIO APPROVAL

Date Received: 2/22/2011

Prepared by: Gene A. Franklin Sr.

Date: 2/22/2011

Approved: 

Date: 2-22-11